

CNN/USA TODAY/GALLUP POLL

NEW ORLEANS POLL

-- FINAL TOPLINE --

February 18-26, 2006

Results are based on telephone interviews with ~~804~~—adults aged 18 and older who are currently living in the city of New Orleans, conducted February 18-26, 2006. For results based on the total sample of current New Orleans residents, one can say with 95% confidence that the margin of sampling error is ± 4 percentage points.

For results based on the ~~399~~—New Orleans residents in the Form A half-sample and ~~405~~—New Orleans residents in the Form B half-sample, the maximum margins of sampling error are ± 5 percentage points.

Respondents were contacted on land line telephones and cellular telephones. The sample was weighted to adjust for the respondents' probability of being included in the sample based on the number of working telephone lines they have and the number of people who use each of those lines.

In addition to sampling error, question wording and practical difficulties in conducting surveys can introduce error or bias into the findings of public opinion polls.

First, I'd like to ask you a few questions about the effects of Hurricane Katrina on you.

1. For you, personally, would you say things – [ROTATED: are completely back to normal, are not yet back to normal, but will eventually be, or will never be back to normal]?

	<u>Completely back to normal</u>	<u>Not yet back to normal</u>	<u>Never be back to normal</u>	<u>No opinion</u>
2006 Feb 18-26	4	63	31	3

2. How long do you think it will be before things get back to normal for you – less than a year, one to less than three years, three to five years, or more than five years?

BASED ON –508—ADULTS WHO SAYING THINGS ARE NOT YET BACK TO NORMAL BUT EVENTUALLY WILL BE

	<u>Less than a year</u>	<u>One to less than three years</u>	<u>Three to five years</u>	<u>More than five years</u>	<u>No opinion</u>
2006 Feb 18-26	24	35	30	9	2

COMBINED RESPONSES (Q.1-2): BASED ON FULL SAMPLE

	<u>2006 Feb 18-26</u>
Already back to normal	4
Not yet back to normal but will be	63
<i>(In less than a year)</i>	<i>(15)</i>
<i>(In one-three years)</i>	<i>(22)</i>
<i>(In three-five years)</i>	<i>(19)</i>
<i>(In more than five years)</i>	<i>(7)</i>
Will never be back to normal	31
No opinion	3

3. Now, thinking back over the past four weeks, how serious a problem is/are– [RANDOM ORDER] – for you, personally, or for other members of your household -- very serious, somewhat serious, not too serious, or not at all serious?

2006 Feb 18-26 (sorted by “very serious”)	<u>Very serious</u>	<u>Some-what serious</u>	<u>Not too serious</u>	<u>Not at all serious</u>	<u>No opinion</u>
The availability of housing	49	14	12	24	1
The ability to make repairs to your home	44	25	17	13	2
The availability of medical care	35	23	20	20	2
Basic services such as sewage, garbage collection, public transportation	26	27	26	19	1
The ability to find a good job	22	14	20	40	4
The availability of electricity in your home	22	8	18	51	1
The availability of clean drinking water in your home	20	11	22	45	2
The availability of restaurants and bars	18	29	31	20	2

4. Next, how worried are you about – [ITEMS A-C ROTATED, ITEM D READ LAST] – are you – very worried, somewhat worried, not too worried, or not at all worried?

A. Your personal safety when going outside your home during the day

	<u>Very worried</u>	<u>Somewhat worried</u>	<u>Not too worried</u>	<u>Not at all worried</u>	<u>No opinion</u>
2006 Feb 18-26	6	14	30	50	--

B. Your personal safety when going outside your home at night

	<u>Very worried</u>	<u>Somewhat worried</u>	<u>Not too worried</u>	<u>Not at all worried</u>	<u>No opinion</u>
2006 Feb 18-26	20	24	27	29	1

C. Having your home burglarized

	<u>Very worried</u>	<u>Somewhat worried</u>	<u>Not too worried</u>	<u>Not at all worried</u>	<u>No opinion</u>
2006 Feb 18-26	22	22	28	28	*

D. Another hurricane hitting New Orleans that will cause flooding as bad as the one last year

	<u>Very worried</u>	<u>Somewhat worried</u>	<u>Not too worried</u>	<u>Not at all worried</u>	<u>No opinion</u>
2006 Feb 18-26	67	21	7	4	1

5. Thinking ahead, would you, personally, like to – [ROTATED: stay in New Orleans (or would you like to) move away from New Orleans]?

	<u>Stay in New Orleans</u>	<u>Move away</u>	<u>No opinion</u>
2006 Feb 18-26	78	20	2

6. Do you think you will definitely stay in New Orleans, or might the circumstances there force you to move?

7. Do you think you will definitely move away from New Orleans, or might circumstances force you to stay?

COMBINED RESPONSES (Q.5-7): BASED ON FULL SAMPLE

	<u>2006 Feb 18-26</u>
Like to stay, definitely will	52
Like to stay, may not	25
Like to move, may not	10
Like to move, definitely will	10
No opinion	3

8. Are you currently living in the same home or residence you lived in before Hurricane Katrina?

	<u>Yes</u>	<u>No</u>	<u>No opinion</u>
2006 Feb 18-26	55	45	*

9. Do you think you will ever be able to move back into the home you were living in before Hurricane Katrina hit, or not?

BASED ON –332—ADULTS WHO ARE NOT CURRENTLY LIVING IN THE SAME RESIDENCE AS BEFORE HURRICANE KATRINA

	<u>Yes</u>	<u>No</u>	<u>No opinion</u>
2006 Feb 18-26	50	47	3

COMBINED RESPONSES (Q.8-9): BASED ON FULL SAMPLE

	<u>2006 Feb 18-26</u>
Living in the same residence	55
Not living in the same residence	45
<i>(Could move back)</i>	<i>(23)</i>
<i>(Could not move back)</i>	<i>(21)</i>
<i>(Unsure)</i>	<i>(1)</i>
No opinion	*

10. Which of the following statements best describes the impact of Hurricane Katrina on your personal financial situation – [ROTATED: you lost everything or almost everything you had, you took a major financial hit, but did not lose everything, you suffered some financial losses but nothing major, you were not really hurt that much by the hurricane]?

	<u>Lost everything</u>	<u>Major financial hit</u>	<u>Some financial losses</u>	<u>Not really hurt much</u>	<u>No opinion</u>
2006 Feb 18-26	32	27	28	13	*

11. Have you tried to file any insurance claims for losses you suffered as a result of Hurricane Katrina, or not?

	<u>Yes</u>	<u>No</u>	<u>No opinion</u>
2006 Feb 18-26	72	28	*

12. Are you satisfied or dissatisfied with the way your insurance companies have handled these claims?

BASED ON -579—ADULTS WHO HAVE TRIED TO FILE INSURANCE CLAIMS FOR LOSSES SUFFERED AS A RESULT OF HURRICANE KATRINA

	<u>Satisfied</u>	<u>Dissatisfied</u>	<u>No opinion</u>
2006 Feb 18-26	44	56	1

13. Do you feel like the insurance company has cheated you out of money you deserve, or do you feel like the insurance company has not cheated you but is doing a bad job of handling your claim?

COMBINED RESPONSES (Q.12-13): BASED ON ADULTS WHO HAVE TRIED TO FILE INSURANCE CLAIMS

	<u>2006 Feb 18-26</u>
Satisfied	44
Dissatisfied	56
<i>(Being cheated)</i>	<i>(24)</i>
<i>(Not being cheated)</i>	<i>(32)</i>
No opinion	1

14. Next, thinking about the family members who were living in your home with you before Hurricane Katrina hit, which of the following applies to you – [ROTATED: you were never separated from them, you were separated from them, but are now living with them again, or you are still separated from them]?

	<u>Never separated</u>	<u>Separated, but living with them again</u>	<u>Still separated</u>	<u>No opinion</u>
2006 Feb 18-26	46	28	23	4

Turning now to your employment situation,

15. Did you, personally, have a job immediately before Hurricane Katrina hit, or not?

	<u>Yes</u>	<u>No</u>	<u>No opinion</u>
2006 Feb 18-26	75	25	*

16. Which best describes your current employment situation – [ROTATED: you are still at the same job you had before Hurricane Katrina hit, you have a new job that is just as good as the job you had before the hurricane, you have a new job, but one that is not as good as the job you had before the hurricane, (or) you do not have a job at the present time]?

BASED ON –604—ADULTS WHO WERE EMPLOYED BEFORE HURRICANE KATRINA

	<u>Same job</u>	<u>New job, just as good</u>	<u>New job, not as good</u>	<u>No job currently</u>	<u>No opinion</u>
2006 Feb 18-26	58	10	9	22	*

COMBINED RESPONSES (Q.15-16): BASED ON FULL SAMPLE

	<u>2006 Feb 18-26</u>
Working in same job as before hurricane	44
Working in new job since hurricane	14
<i>(Just as good as old job)</i>	<i>(7)</i>
<i>(Not as good as old job)</i>	<i>(7)</i>
Not working now, working before hurricane	17
Not working before hurricane	25
No opinion	*

Now thinking about the city of New Orleans more generally,

17. For the city of New Orleans, would you say things – [ROTATED: are completely back to normal, are not yet back to normal, but will eventually be, or will never be back to normal]?

	<u>Completely back to normal</u>	<u>Not yet back to normal</u>	<u>Never be back to normal</u>	<u>No opinion</u>
2006 Feb 18-26	*	57	43	*

18. How long do you think it will be before things get back to normal for the city of New Orleans -- less than a year, one to less than three years, three to five years, or more than five years?

BASED ON –455—ADULTS WHO SAYING THINGS ARE NOT YET BACK TO NORMAL BUT EVENTUALLY WILL BE

	<u>Less than a year</u>	<u>One to less than three years</u>	<u>Three to five years</u>	<u>More than five years</u>	<u>No opinion</u>
2006 Feb 18-26	3	24	46	26	2

COMBINED RESPONSES (Q.17-18): BASED ON FULL SAMPLE

	<u>2006 Feb 18-26</u>
Already back to normal	*
Not yet back to normal but will be	57
<i>(In less than a year)</i>	<i>(1)</i>
<i>(In one-three years)</i>	<i>(13)</i>
<i>(In three-five years)</i>	<i>(26)</i>
<i>(In more than five years)</i>	<i>(17)</i>
Will never be back to normal	43
No opinion	*

19. When you think about the future of New Orleans, would you say you are – [ROTATED: very optimistic, somewhat optimistic, somewhat pessimistic, (or) very pessimistic]?

	<u>Very optimistic</u>	<u>Somewhat optimistic</u>	<u>Somewhat pessimistic</u>	<u>Very pessimistic</u>	<u>No opinion</u>
2006 Feb 18-26	26	47	13	11	3

20. Which comes closest to your view of the Mardi Gras celebrations this year – [ROTATED: there should be the same kind of public displays such as parades and floats as there were in the previous years, there should be some celebration of Mardi Gras, but it should be a low-key event with relatively few public displays, or there should be no Mardi Gras celebration at all]?

	Same kind of displays as in <u>previous years</u>	Some celebration, <u>low-key event</u>	No Mardi Gras celebration <u>at all</u>	No <u>opinion</u>
2006 Feb 18-26	49	26	22	3

Thinking about something else,

21. Do you approve or disapprove of the job – [RANDOM ORDER] -- did in responding to the effects of Hurricane Katrina?

<i>2006 Feb 18-26 (sorted by "approve")</i>	<u>Approve</u>	<u>Disapprove</u>	<u>No opinion</u>
Mayor Ray Nagin	54	43	3
The New Orleans police	50	45	5
Governor Kathleen Blanco	33	63	4
President George W. Bush	23	75	2
FEMA	22	77	2

Now, looking ahead,

22. Do you think the areas of the city that are under sea-level and were most affected by the flooding from Hurricane Katrina should – [ROTATED: be rebuilt as they were before, be rebuilt, but on a smaller scale, or not be rebuilt at all]?

	<u>Rebuilt as before</u>	<u>Rebuilt on smaller scale</u>	<u>Not rebuilt at all</u>	<u>No opinion</u>
2006 Feb 18-26	43	41	11	5

23. Do you think the federal government should provide the money necessary to rebuild New Orleans, or not?

	<u>Yes, should</u>	<u>No, should not</u>	<u>No opinion</u>
2006 Feb 18-26	95	4	1

24. Do you think the federal government will provide the money necessary to rebuild New Orleans, or not?

	<u>Yes, will</u>	<u>No, will not</u>	<u>No opinion</u>
2006 Feb 18-26	45	49	6

COMBINED RESPONSES (Q.23-24)

	<u>2006 Feb 18-26</u>
Should, will do so	43
Should, will not do so	46
Should, unsure if will	6
Should not, will do so	2
Should not, will not do so	2
Should not, unsure if will	--
No opinion	1

25. Which do you think is the bigger obstacle to rebuilding the city of New Orleans – [ROTATED: the federal government does not care enough about what happens to the city and will not provide the necessary money to rebuild, (or) there is so much corruption in the city government that when the money to rebuild is provided it will be misused]?

	<u>Federal government does not care enough</u>	<u>Corruption in city government</u>	<u>No opinion</u>
2006 Feb 18-26	36	53	10

Q.26-27 SPLIT SAMPLED

26. Thinking ahead to the next hurricane season, do you think New Orleans will or will not be prepared to deal with a small hurricane?

BASED ON -399—ADULTS IN FORM A

	<u>Yes, will</u>	<u>No, will not</u>	<u>No opinion</u>
2006 Feb 18-26	54	43	3

27. Thinking ahead to when the city of New Orleans is rebuilt, do you think it will or will not be prepared to deal with a major hurricane?

BASED ON -405—ADULTS IN FORM B

	<u>Yes, will</u>	<u>No, will not</u>	<u>No opinion</u>
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28. Compared with a year ago, are you now less confident that the levees protecting the city from the Mississippi River will hold if there is a major flood, or has your level of confidence not changed?

	<u>Less confident</u>	<u>No change in confidence</u>	<u>No opinion</u>
2006 Feb 18-26	51	46	3

29. As you may know, there is an election for mayor scheduled for April 22. How confident are you that the votes for mayor will be accurately cast and counted in this year's election -- very confident, somewhat confident, not too confident, or not confident at all?

	<u>Very confident</u>	<u>Somewhat confident</u>	<u>Not too confident</u>	<u>Not confident at all</u>	<u>No opinion</u>
2006 Feb 18-26	22	33	25	19	1

30. For each of the following candidates for mayor, please tell me whether you will definitely vote for that person, whether you might consider voting for that person, or whether you will definitely not vote for that person. How about – [RANDOM ORDER]?

2006 Feb 18-26 (sorted by "will definitely vote for")	<u>Will definitely vote for</u>	<u>Might consider voting for</u>	<u>Will definitely not vote for</u>	<u>Can't say (vol.)</u>	<u>No opinion</u>
Mayor Ray Nagin	19	31	44	4	2
Lieutenant Governor, Mitch Landrieu	18	45	29	6	2
President of the Audobon Institute, Ron Forman	12	43	35	8	2
Former City Councilwoman, Peggy Wilson	7	23	62	5	2
Minister, Tom Watson	4	20	63	11	2

Finally,

31. As you may know, Ray Nagin said that New Orleans should be rebuilt as a "chocolate city." How would you describe your reaction to his statement? Would you say – [ROTATED: you were offended by what he said, you were not offended by what he said, but think he could have said it better, or you didn't think he said anything wrong]?

	<u>Offended</u>	<u>Not offended, could have said it better</u>	<u>Didn't say anything wrong</u>	<u>No opinion</u>
2006 Feb 18-26	35	53	10	1

D3. If you were asked to use one of these five names for your social class, which would you say you belong in – [ROTATED: upper class, upper-middle class, middle class, working class, (or) lower class]?

	<u>Upper class</u>	<u>Upper- middle class</u>	<u>Middle class</u>	<u>Working class</u>	<u>Lower class</u>	<u>No opinion</u>
2006 Feb 18-26	7	23	40	23	5	2